

**NO.B.16011/1/2010-DP&AR(GGC)**  
**GOVERNMENT OF MIZORAM**  
**DEPARTMENT OF PERSONNEL AND ADMINISTRATIVE REFORMS**  
**GOOD GOVERNANCE CELL**

Dated Aizawl, the 29<sup>th</sup> November 2011

To

1. All Administrative Departments
2. All Heads of Departments

**Subject: Appointment of Nodal Officer (Public Grievance)**

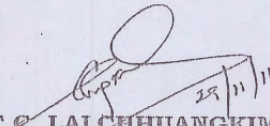
Sir,

It is to inform you that the State Government has decided to launch the State Module of CPGRAMS (Centralized Public Grievances Redressal and Monitoring System) by January, 2012 in all Departments of Govt. of Mizoram and District Administration. In this regard, you are requested to kindly appoint a Nodal Officer (Public Grievance) who will be in charge of your Department not below the rank as mentioned below:

1. Secretariat : Joint Secretary and above
2. Directorate : Head of Department
3. District Offices : Head of Office

You are requested to kindly submit details of your Nodal Officer (Public Grievance) to the undersigned as per format enclosed herewith by 15<sup>th</sup> December, 2011 positively with a copy to Deputy Director (Administration), Department of Information and Communication Technology.

**Enclosed: As stated.**

  
(C.E. LALCHHUANGKIMA)  
Nodal Officer  
Good Governance Cell

**Memo No. B.16011/1/2010-DP&AR(GGC) Dated Aizawl, the 29<sup>th</sup> November 2011**

Copy to:

1. Deputy Director (Administration), Department of Information and Communication Technology for information and necessary action.

Sd/-  
Nodal Officer  
Good Governance Cell

DETAILS OF NODAL OFFICER (PUBLIC GRIEVANCE)

Name : \_\_\_\_\_

Designation : \_\_\_\_\_

Phone : \_\_\_\_\_

e-mail : \_\_\_\_\_